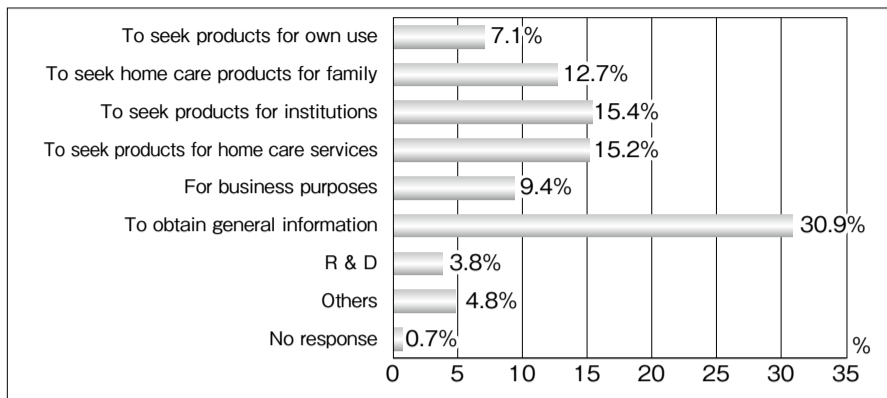
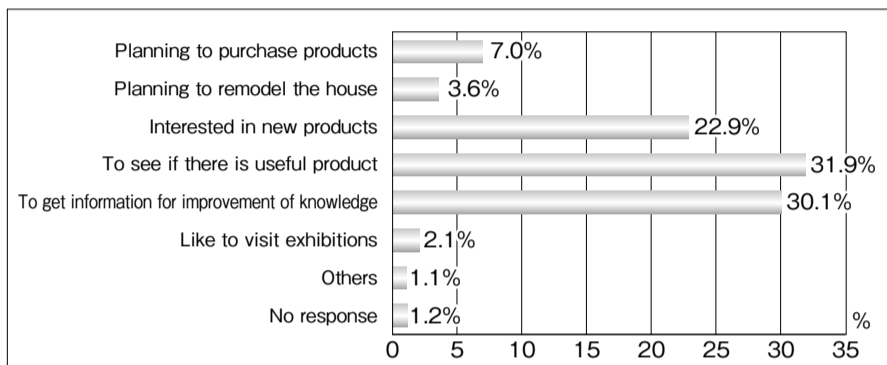


■ Visitors Questionnaire Results (6,454 Respondents)

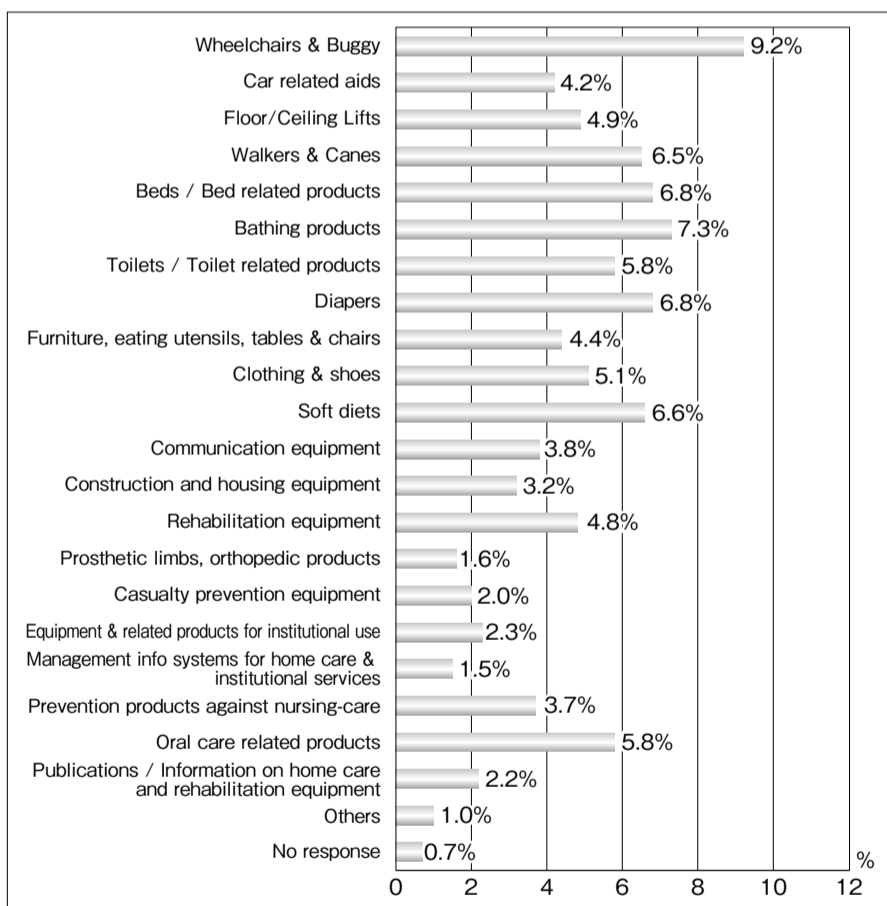
1. Purpose for visiting H.C.R. 2009 <Part I> (Multiple responses)



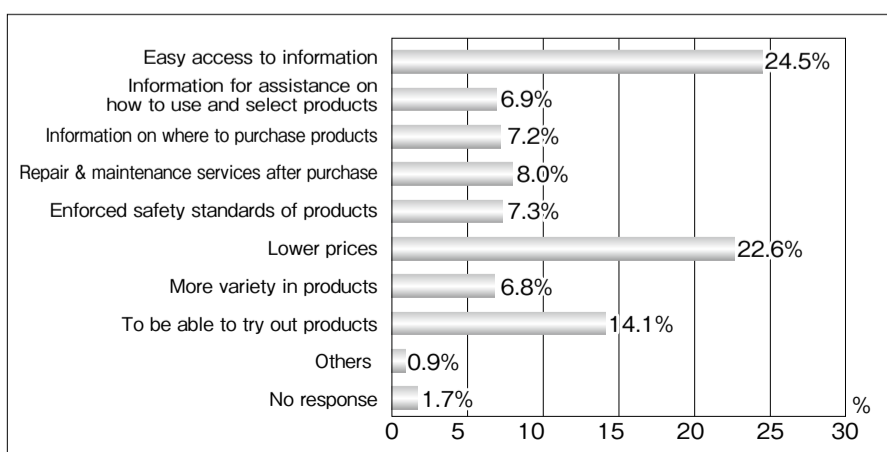
2. Purpose for visiting H.C.R. 2009 <Part II> (Multiple responses)



3. What types of products were you looking for? (Multiple responses)



4. In regard to home care and rehabilitation equipment, what would you like to see? (Multiple responses)



5. Visitors' Comments on Home Care and Rehabilitation Equipment

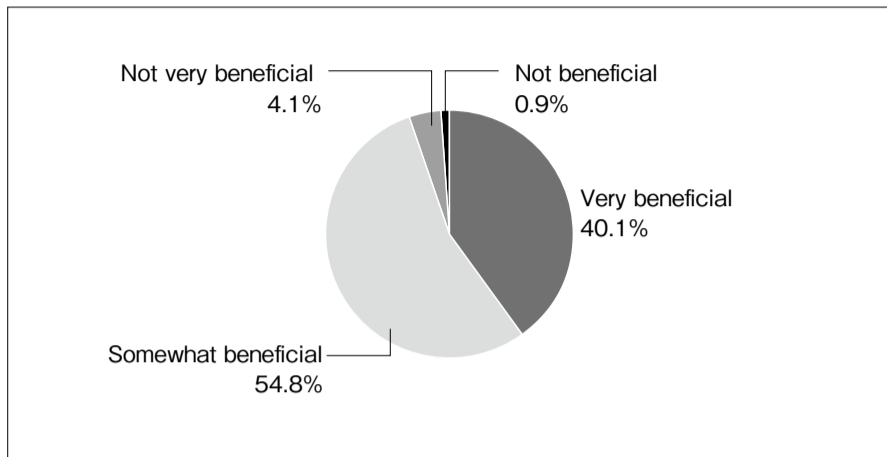
- I feel there are not enough chance or places to try Home Care and Rehabilitation equipment in general, even though it is relatively expensive.
- As well as safeness, I want equipment with easier maintenance.
- I'll be happy if I can ask repair or after-sales service easily. Please standardize products.
- I want more colorful and fashionable products. I also want the products especially for children.
- I want more variation in size for wheelchairs, beds, etc. because there are increasing number of big persons, also the size between children and adults is needed.
- I want to see emergency supplies for the elderly. I want more products for dementia related and soft diets.
- I want a wheelchair on which a drop set or a balloon tube can be easily installed depending on the user's condition.
- Please invent a supporting device for a camera for a person with right-sided paralysis.
- Please introduce products such as canes or cutting-edge equipment which is more correspondent to Japanese traditional houses.
- I've been visiting here every year and I realized a great evolution of the equipment this year, on the other hand, I found disadvantages in many products for our actual use. I hope to see the continued progress to meet various needs seeking the higher goal.
- I feel thankful for such products especially as car seats, walkers, and other transfer related devices from a bed to a wheelchair.
- Please display not only wheelchair-accessible cars but also more cars that can be driven by disabled people by themselves for their independence.
- Each manufacturer has it's own idea so there is not even a single design that is the same as others. It seems to me that every product has it's own personality like human being.
- I could see many excellent products which enabled to reduce burdens of caregivers. However, the prices were too expensive for us to buy even with our supports of care insurance. Please try to make products a little less expensive.
- I am very much encouraged by such many interesting new products.

6. Visitors' comments on H.C.R.2009

- This is my second time to visit HCR and I am very much surprised to see the great progress in the field of Care and Welfare related equipment compare to the last year. I would like to search the products from the viewpoint of not only their usefulness but also the self-reliance.
- Compare to my last visit two years ago, I could find an increased variety in Standing positioned wheelchairs and Walkers, also the progress in soft diets. It seems to me that Japan is becoming a welfare state. If we could buy these products on site, it should have been very nice.
- I am satisfied with this exhibition because I could see equipment directly and that gave me an image of my activities becoming dynamic and expand with it.
- I enjoyed toys and LED lights, etc. It was very nice that there were many trial corners.
- I saw many low priced "craft work sets" such as "paper crafts sets" and "paper crafts with post cards," which were good for activities for Day-care centers. It will be nice if I can see this kind of products more.
- I am happy because I could buy a product with a little cheaper price than that I had seen last year. It was nice for a visitor, even as a first time visitor, to see and use the products directly and listen to the explanation about the product.
- I feel sorry for the current situation of my own institution because equipment has been staying unhelpful to reduce the burden of caregivers, even though there have been better equipment which required a little additional expenses.
- Workshops and seminars were all good, and I expect to enrich them continuously. On the other hand, there were some exhibits just as same as last year. I think the balance for these things is important.
- I am working as a physical therapist for nursing care and I want to see more products for rehabilitation. I participated the special event "Communication Using Equipment at Home" that was easily-understandable and useful.
- I want more exhibits of soft diets and more information and advice about low-salted meals for aged people.
- As more people suffer from dementia, the products not only for physical care but also mental and brain care are needed.
- I want more exhibits related to developmental disease.
- Enrich the home renovation related exhibits, please.
- Communication Equipment for severely disabled people is getting less exhibited. I expect the development of equipment for vocally-disabled people and generally-paralyzed people.
- I want more handy equipment which can be used at institutions more conveniently than large equipment.
- There are quite few exhibits related to hearing aids. Generally, Hearing-impaired person get less attention and I want to improve this situation.
- The older I get, the harder it becomes to carry the nursing-care to my family. I wish the society will create a good system of nursing-care for all person.
- The information about the latest equipment, dietary life and soft diets is very useful.
- I had a chance to see the wonderful works of a service dog, that made me understand its importance better and I'm thinking now to support cultivating service dogs.
- I am looking forward to seeing the evolution of robotic field. I hope more young people will visit this kind of exhibition.
- I feel the strength of the companies who exhibit here in this recession. I hope they will return next year again.

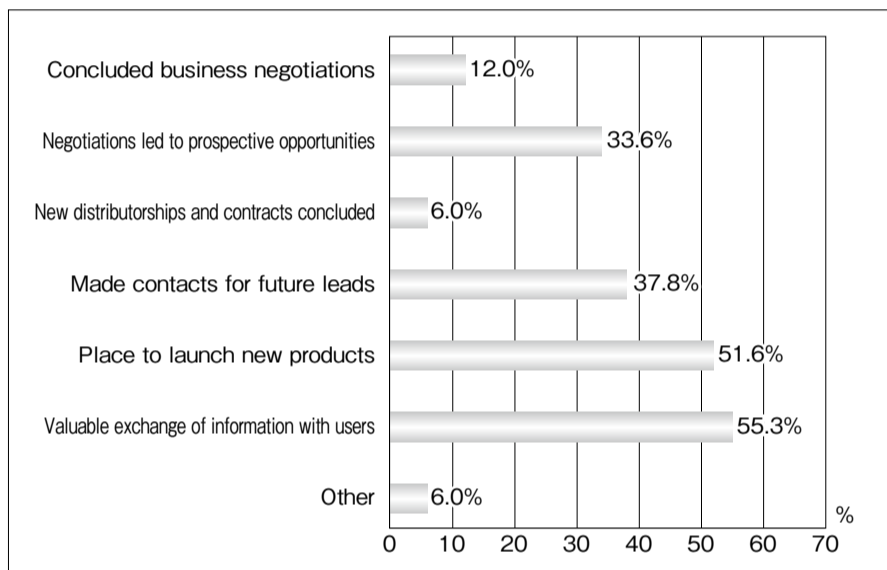
Japanese Exhibitors Questionnaire Results (224 Respondents)

1. Did you find any business effect in the participation in H.C.R. 2009 ?



2. What is the result from the participation in H.C.R.2009?

(Multiple responses)

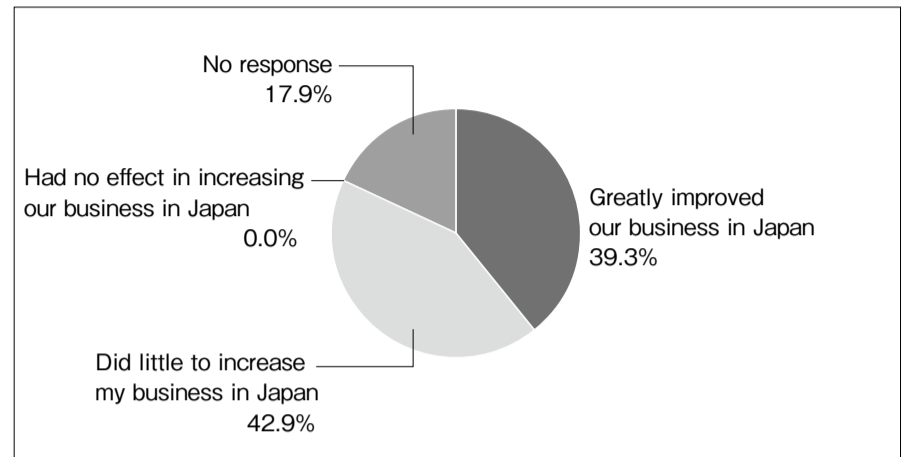


3. Domestic Exhibitors' Comments & Suggestions

- The accidents on using welfare equipment might still happen. Please organize an event under the theme of "Safety."
- I want a test-ride section of powered wheelchairs and scooters.
- Please organize some events where nursing care managers will gather.
- I want events or projects where we can introduce and promote our new products.
- How about introduce more about the foreign measures for welfare of aged people.
- I think a booth specializes in overseas equipment would be attractive.
- How about having the popular contest for equipment within each zone or classification?
- The timing of Exhibition is around the end of month to the beginning of month and therefore it is too busy for distributors and shop keepers of welfare equipment to visit.
- Please include at least one of weekend or holiday in the exhibition term for increasing general visitors.
- Please make one day specialized for buyers and professionals so as to make better explanation and introduction of our products for these specialists.
- The sound coming from speakers of big companies were so high that we couldn't make a good communication or explanation of products with our visitors.
- We need to underline the sign of "No Photos."
- There were many rubbish and other items to be disposed of in the aisles during move-in and move-out periods and that blocked the traffics. The regulation should be rigidly adhered.
- The Move-out period was so short that it was difficult to clean up the site.
- I expect to revive the vibrant atmosphere with more visitors as before.
- Please advertise the exhibition more aggressively to gather visitors. How about organize a music show, sports events and entertainment events, etc. during the exhibition.

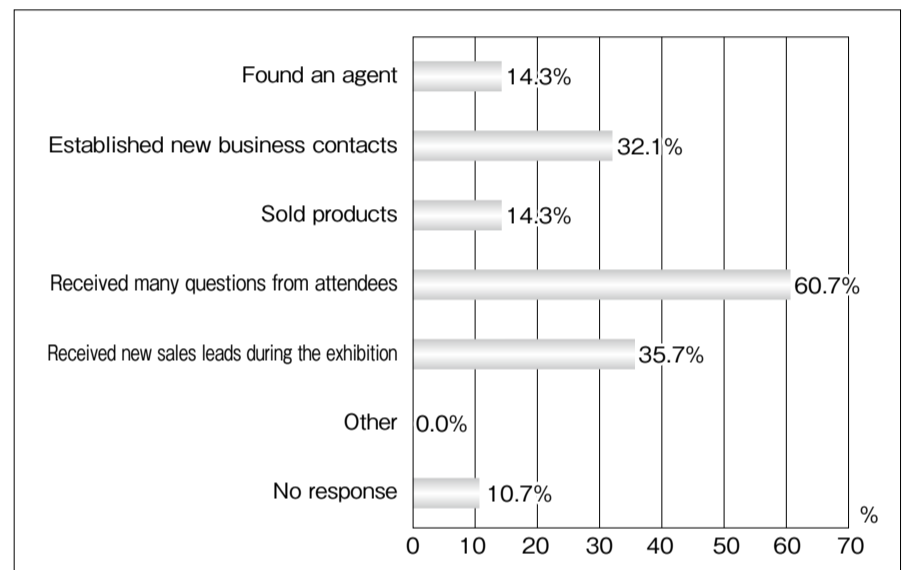
Overseas Exhibitors Questionnaire Results 28 Respondents

1. Did you find any business effect in the participation in H.C.R. 2009 ?



2. What is the result from the participation in H.C.R.2009?

(Multiple responses)



3. Overseas Exhibitors' Comments & Suggestions

- Our business has been going well for several years. We meet business partners at H.C.R. and introduce new products.
- We could have business chances with people from other Asian countries such as Korea, Hong Kong and Taiwan.
- H.C.R. has been an important event for us to promote our products to the Japanese market.
- Please reduce the noise from other booths.
- I found fewer child visitors this year.
- Please make the size of a basic booth bigger.
- I want a help or a support to find an agent in Japan.
- Please advise us to find an effective way to communicate with visitors for promoting the new business in Japan.
- The transportation was excellent because the exhibition site was just in front of stations.

